

# ivision

## Enhanced Managed Services

*Stay ahead even when the finish line moves*


### Our Approach

*Architect, Transform, Operate*


Our mission is to enhance IT operations, providing our clients with exceptional operational services that drive agility. We achieve this through proactive support, effective administration, and advanced operations that reduce IT risks, all while striving for service excellence and surpassing KPI targets.




### Why ivision?




**Global Coverage**  
US-based with headquarters in Atlanta, offering worldwide support.




**Strategic Alliances**  
Close partnership with business and IT for aligned strategic planning.




**Transparency**  
Open access to data and dashboards, fostering clear communication.




**Accreditation**  
High-level certifications with premier partners like Microsoft, Zscaler, Expel, Cisco, and Pure Storage.




**Customer-Centric Culture**  
Relentless commitment to customer success and service excellence.



**Flexibility**  
Custom solutions that adapt to client-specific needs with individualized attention.



**Longevity in Partnerships**  
Decades of collaboration with key technology partners.



**Exceptional Satisfaction**  
High Customer Net Promoter Score, reflecting world-class service.



# Enterprise Infrastructure

[Explore Enterprise Infrastructure](#)

- Network Solutions: SD-WAN, routing, switching, wireless, and collaboration tools like Cisco WebEx
- Data Center Management: Storage solutions, Hyperconverged management, and infrastructure services
- As-a-Service: Backup and disaster recovery services

# Digital Workspace

[Explore Digital Workspace](#)

- Server Management: Includes remote administration, OS patching, monitoring services, and virtual desktop management
- Application Management: Management services for Microsoft Exchange, Active Directory, System Center Suite, SharePoint, O365, and Intune
- As-a-Service: SDMAaS for patching and APMAaS for application performance

# Security Support

[Explore Security Support](#)

- Infrastructure Security: Next-gen firewalls, SASE, VPN, network access, and identity services
- Managed Security: Penetration testing, multifactor authentication, cloud security, MDR, XDR, and identity management
- As-a-Service: Security operations, vulnerability management, and attack surface management

# Public Cloud & Automation

[Explore Public Cloud & Automation](#)

- Cloud Management: Services for Azure and AWS including infrastructure management, reporting, and IT service management
- Performance and Cost: Monitoring and optimization for performance and cost efficiency
- Guidance and Support: Architectural guidance and global cloud operations support

*Add-on Services:*

- Application and Compliance: Application management, DevOps, automation, and compliance reporting
- Extended Cybersecurity: Cybersecurity services tailored for cloud environments